



# DTS Customer Service Map



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PLEASE VISIT OUR WEBSITE @ [www.dtsb.com](http://www.dtsb.com)

SOUTHWEST REGION		
<b>Aaron Scott</b> Monday-Friday 8:30 AM to 6:00 PM 406.896.3429 Southwest Region Dispatch <a href="mailto:aarons@dtsb.com">aarons@dtsb.com</a>	<b>Terrena Helman</b> Sunday-Thursday 7:30 AM to 5:30 PM 406.896.3441 Southwest Region Dispatch <a href="mailto:terrenah@dtsb.com">terrenah@dtsb.com</a>	<b>Brett Wittenberg</b> Tuesday-Saturday 8:00 AM to 6:00 PM 406.896.3439 Southwest Region Dispatch <a href="mailto:brettw@dtsb.com">brettw@dtsb.com</a>
NORTHWEST REGION		
<b>Dwight McGuire</b> Monday-Friday 6:00 AM to 4:00 PM 406.896.3449 Northwest Region Dispatch <a href="mailto:dwrightm@dtsb.com">dwrightm@dtsb.com</a>	<b>Sheri Butler</b> Monday-Friday 9:00 AM to 7:00 PM 406.896.3459 Northwest Region Dispatch <a href="mailto:sherib@dtsb.com">sherib@dtsb.com</a>	<b>Karmen Kron</b> Monday-Friday 7:00 AM to 4:00 PM 406.896.3471 Northwest Region Dispatch <a href="mailto:karmenk@dtsb.com">karmenk@dtsb.com</a>
EAST REGION		
<b>Kenny Miller</b> Monday-Saturday 6:00 AM to 4:00 PM 406.896.3450 Manager <a href="mailto:kenm@dtsb.com">kenm@dtsb.com</a>	<b>Cheno Toulouse</b> Monday-Friday 8:30 AM to 5:30 PM 406.896.3404 Load Planner <a href="mailto:chenot@dtsb.com">chenot@dtsb.com</a>	<b>Nicolette Arambula</b> Sunday-Friday 8:00 AM to 6:00 PM 406.896.3469 Fleet Manager <a href="mailto:nicolletea@dtsb.com">nicolletea@dtsb.com</a>
<b>Brian David</b> Monday-Friday 6:00 AM to 4:00 PM 406.896.3452 Load Planner <a href="mailto:briand@dtsb.com">briand@dtsb.com</a>	<b>Deborah Rowe</b> Monday-Friday 8:00 AM to 5:00 PM 406.896.3447 Fleet Manager <a href="mailto:deborahr@dtsb.com">deborahr@dtsb.com</a>	

NIGHT & WEEKEND DISPATCH
<b>Jim Baldwin</b> Thursday - Sunday 6:00 AM - 4:00 PM Monday 6:00 AM - 11:00 AM Wednesday 2:00 PM - 7:00 PM 406.896.3409 Weekend Dispatch Manager <a href="mailto:jimb@dtsb.com">jimb@dtsb.com</a>
<b>Jerry Ennis</b> Sunday - Thursday 7:00 AM - 5:00 PM 406.896.3427 <b>Driver Services</b> <a href="mailto:jerrye@dtsb.com">jerrye@dtsb.com</a>
<b>Rick Gass</b> Tuesday - Saturday 7:00 AM - 5:00 PM 406.896.3457 <b>Driver Services</b> <a href="mailto:rickg@dtsb.com">rickg@dtsb.com</a>
<b>Ricky Free</b> Monday - Friday 7:00 PM - 6:00 AM 406.896.3458 Weekend / Night Dispatch <a href="mailto:rickyf@dtsb.com">rickyf@dtsb.com</a>

SALT LAKE CITY UTAH REGION			
<b>Kevin Thompson</b> SLC Terminal Manager 406.896.3485 <a href="mailto:kevint@dtsb.com">kevint@dtsb.com</a>	<b>Leslie Rojas</b> SLC Local Dispatch 406.896.3478 <a href="mailto:leslier@dtsb.com">leslier@dtsb.com</a>	<b>Crystal Havens</b> Customer Service 406.384.4482 <a href="mailto:crystalh@dtsb.com">crystalh@dtsb.com</a>	<b>Scott Kramer</b> Administrative Assistant 406.348.4485 <a href="mailto:scottk@dtsb.com">scottk@dtsb.com</a>
DENVER COLORADO REGION			
<b>Shawn Dye</b> Terminal Manager 406.896.3498 <a href="mailto:shawnd@dtsb.com">shawnd@dtsb.com</a>	<b>Greg Filkin</b> Dispatch 406.384.4495 <a href="mailto:gregf@dtsb.com">gregf@dtsb.com</a>	<b>Marina Madera</b> Dispatch 406.896.3494 <a href="mailto:marinam@dtsb.com">marinam@dtsb.com</a>	<b>Crystal Nabors</b> Dispatch 406.384.4490 <a href="mailto:crystaln@dtsb.com">crystaln@dtsb.com</a>
			<b>Sara Crossan</b> Dispatch 406.896.3491 <a href="mailto:sarac@dtsb.com">sarac@dtsb.com</a>

<b>Dylan Allen</b> Monday-Friday 7:00 AM to 5:00 PM 406.896.3403 <b>Driver Recruiter/Retention Specialist</b> <a href="mailto:dylana@dtsb.com">dylana@dtsb.com</a>
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## CUSTOMER SERVICE / RATE MANAGEMENT

<b>Pam Schafer</b> 406.896.3428 Customer Support Manager <a href="mailto:pams@dtsb.com">pams@dtsb.com</a>	<b>Mendy Sutherland</b> 406.896.3454 Rate Analyst/Interline Specialist <a href="mailto:mendys@dtsb.com">mendys@dtsb.com</a>	<b>Genevieve George</b> 406.384.4409 Customer Support <a href="mailto:genevieveg@dtsb.com">genevieveg@dtsb.com</a>	<b>Evelyn Merchant</b> 406.384.4407 Rate Analyst <a href="mailto:evelynm@dtsb.com">evelynm@dtsb.com</a>	<b>Nick Doherty</b> 406.896.3453 Customer Support <a href="mailto:nicholasd@dtsb.com">nicholasd@dtsb.com</a>	<b>Karma Peterson</b> 406.896.3465 Customer Support <a href="mailto:karmap@dtsb.com">karmap@dtsb.com</a>
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## WAREHOUSE OPERATIONS

BILLINGS MONTANA	DENVER COLORADO		SALT LAKE CITY UT
<b>Margaret Schoenenberger</b> 406.896.3418 Billings Warehouse Operations Manager <a href="mailto:margarets@dtsb.com">margarets@dtsb.com</a>	<b>Maury Hennard</b> 406.384.4497 Denver Warehouse Manager <a href="mailto:mauryh@dtsb.com">mauryh@dtsb.com</a>	<b>Rex Barker</b> 406.384.4402 Denver Warehouse Inventory Control Manager <a href="mailto:rexb@dtsb.com">rexb@dtsb.com</a>	<b>Todd Ficklin</b> 406.896.3472 Salt Lake City Warehouse Manager <a href="mailto:toddf@dtsb.com">toddf@dtsb.com</a>
Warehouse and Local P & D Available <b>AFTER HOURS</b>			
<b>Billings, MT</b> 800.755.5855	<b>Denver, Co</b> 800.755.5855	<b>Salt Lake City, UT</b> 800.755.5855	

## LOGISTICS & CUSTOMER SERVICE

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